



WILLOW GREEN SURGERY



Volume 11 Issue 1

NEWSLETTER

February 2007

WELCOME TO THE TEAM

Willow Green Surgery is an accredited Training Practice. This means that we give the Post Graduate Training of fully qualified Doctors who wish to enter the speciality of General Practice. The GP Registrar works in this Practice for between six and twelve months as part of their specialist family doctor training. They are supervised by Dr Sanghani. Our latest GP Registrar, Dr Sunitha Jinka, has recently joined us and will be encouraged to take on long-term problems, which are presented by the patient to her in association with the patient's own doctor. This Post Graduate Training complements our regular training of medical students from St George's Hospital. Our next student will join us at the end of February for 5 weeks to gain experience in General Practice. We are delighted to announce that Dr Lisa Amin, our previous GP Registrar, has agreed to join the Practice as a part time Partner from 1st April. There will be changes to the surgery rotas as Dr Roberts

and Dr Sanghani will be working slightly less hours.

PATIENT QUESTIONNAIRE and COMMENT BOOK

Thank you to all those who completed the questionnaire or have written suggestions and comments in the book kept in the waiting room. If possible, we do try to make the improvements you suggest. The waiting room will receive a make-over during February and March. Apologies for the inconvenience. Once completed we will have new seating, carpet and a water cooler.



PROTECT

The surgery will be closed from 12.30pm on the following Tuesdays for Protect Training Sessions.

- 20th March
- 15th May
- 17th July
- 18th September
- 20th November

PATIENT LINK

Patient Link, organised a very successful **Christmas Raffle** at the surgery during December. A total of £821.05 was raised for their funds. Thank you to all those who contributed prizes and the many patients who bought raffle tickets.

Patient Link are holding their **AGM** in The Conservative Hall, East Preston, on Wednesday 21st March at 7.30pm. The meeting will be followed by Cheese and Wine. The present Secretary, Mrs Margaret Vosper and Treasurer, Mr Peter Vosper will not be standing for re-election and, therefore, Patient Link are seeking a new Secretary and Treasurer. If any patient would be interested in finding out more about this position or Patient Link in general please telephone, in the first instance, 01903 776159 for further details.

Further dates for your diary: **Patient Link Spring Fayre** – Saturday 28th April from 10 to 12 in The Village Hall Complex.

Festival Market – Thursday 14th June 10 to 12. Patient Link will have a stall there.

East Preston Carnival
Saturday 16th June
Patient Link Garden Party
– Saturday 21st July 2pm
Millstone, Sea Lane Close,
East Preston.

**PATIENT LINK ARE
SEEKING A NEW
SECRETARY AND
TREASURER**

**TELEPHONE 01903
776159 FOR FURTHER
DETAILS**

A FEW REMINDERS

▶ If you have an appointment with the doctor or nurse for a blood pressure check, please wear short sleeved clothing so that your arm is easily accessible.

▶ If you are seeing the doctor or nurse with abdominal problems the clinician may require a sample of urine. Please bring a specimen in a clean bottle.

▶ If you have an appointment and cannot attend, please telephone the surgery to cancel it. We continue to have many DNA's (Did Not Attend) each week. This is especially important if you have an appointment for a diabetic check, coil fitting or minor surgery.

▶ We do not take prescriptions over the telephone. However, you can email your request via our website –

www.willowgreensurgery.co.uk

Please allow 48 hours for your prescription to be ready and remember we are closed at the weekend.

▶ Please ring for results after 3pm. If you ring before that time you will be asked to ring back.

▶ Please do not park in the road outside the surgery – even for a few seconds. This causes a great deal of anger and frustration as drivers find it difficult to get in or out of our car park.



SPRING CLEAN WITH WILLOW GREEN

Would you feel embarrassed if we looked inside your medicine cupboard? Most of us have out-of-date medication that we keep 'just in case' but sometimes medication *not required* is ordered on repeat prescriptions. This costs the NHS and, indirectly you, millions of £s every year.

We are launching a campaign to reduce waste and rid you of all your unwanted medicines. Please pick up a leaflet at Reception. Before you order your next prescription

STOP! THINK!

Do you really need it?

A WELCOME BREAK

The Salvation Army is starting a weekly club for people who live alone, are lonely or stroke patients who would benefit from some social activity. Transport can be provided and the club will meet from 10 to 1.30ish. Lunch will be available. The cost will be about £4 but if finance is a

problem there may be help with this. Activities for the members include speakers, outings, entertainment and activities appropriate to age and ability. Please ring 01903 856645 for further details.

MINOR INJURIES UNIT

Our Practice Nurses book appointments in advance and cannot usually see patients that do not have an appointment. Therefore, if you suffer a minor injury that does not warrant a visit to the Accident & Emergency Department at Worthing Hospital you can attend the Minor Injuries Unit at Fitzalan Medical Centre, Littlehampton. The unit is open from 8am to 6pm Monday to Friday. Treatments covered include lacerations, superficial burns and scalds, removal of foreign bodies from nose or ear, removal of splinters etc. Do not attend the Minor Injuries Unit with routine illnesses or more serious conditions, including chest pain, collapse etc.

CALLING ALL SMOKERS

Have you thought about quitting? Have you tried and failed, or thought you could not do it?

Our Practice Nurses provide assistance with smoking cessation, giving advice and support, as well as providing nicotine replacement or Zyban on prescription. Success rates are good. Ask for details at Reception.

